

# Grab Malaysia Against COVID-19: At A Glance

(March - May 2020)



## US\$40 million

dedicated to relief initiatives  
across Southeast Asia



## 11 initiatives

launched within 2 months in Malaysia  
to support small businesses, driver- and  
delivery-partners, frontliners, as well  
as communities impacted by COVID-19



### Enabling the economy

## 2x increase

in **new micro-SMEs** onboarded  
to Grab per month as compared  
to pre-COVID

## 25% increase

on average in online revenue for  
small **merchant-partners**

## 5 cities

launched **GrabMart** within 3  
weeks whilst **Pasar on GrabMart**  
was introduced in Klang Valley

## >66,000

online orders fulfilled by 133  
**vendors** through the Grab  
e-Kitchen Bazar Ramadan

## RM8,000

highest sales in a single day  
from the **Grab e-Kitchen Bazar  
Ramadan** at Damansara/TTDI



### Protecting and sustaining livelihoods

## >100,000

**transport driver-partners** were  
moved to deliveries so they could  
continue earning an income

## >10,000

income opportunities created for  
**new driver- and delivery-partners**  
who joined Grab

## 1 million

face masks and sanitisers were  
distributed to **driver- and  
delivery-partners**

## Up to RM1,000

from Partner Protection Fund for  
**driver- and delivery-partners** who  
tested positive, or were instructed by  
MOH to self-quarantine

## RM300

from Partner Relief Fund to assist  
**driver- or delivery-partners** with  
daily household expenses

## >50,000

**driver-partners** received financial  
aid from the government's PRIHATIN  
package via their e-wallet



### Empowering communities

## RM500,000

in employee donations to support  
**persons with disabilities (PWD)**,  
matched dollar-for-dollar by Grab

## >RM2.4 million

in tips were left by customers for  
their **drivers- and delivery-partners**

## 17 million

GrabRewards Points donated  
by **Grab users** to support NGOs

## >170

**PWD families** received daily  
necessities from Grab

## >2,500

meals delivered to **frontliners** through  
#NeverMissAMeal programme

## >60%

growth in **users** adopting cashless  
payments with GrabPay